

## **Procedure for Reporting to County**

**Call the hotline number 732-599-ODOR (732-599-6367) 24 hours a day - 7 days a week, to report an odor complaint directly to a Monmouth County Environmental Health Investigator**

When you call, provide your name, address and phone number, so we can personally respond and register the complaint for future reference. Please note the time, date and location when you first noticed the odor. Not all odors are landfill related, and your description of weather conditions and nature of the odor will help us determine what caused the problem. A manager may contact you again to ensure the problem was corrected. Here are some suggestions for describing unpleasant odors:

- Sour / Pungent
- Burnt Rubber
- Ammonia
- Fishy
- Putrid / Rotten
- Fecal / Sewer
- Rotten Eggs
- Sour
- Moldy / Musty
- Woody / Mulch Smell
- Sulfur
- Chlorine
- Manure / Farm
- Burnt / Smoky
- Chemical
- Other